



Change of Name Request

Complete this form to change how your name appears on your account and return it together with supporting documentation. **Do not use this form to transfer a service or account to a new owner.**

Please write neatly and send to:

By email	help@konec.com.au
By post	L3, 5 Talavera Road Macquarie Park NSW 2113

Section 1 – Tell us why we need to change the name on your account (e.g. marriage, divorce, details incorrect etc)

--

Section 2 – Account to be changed

List all accounts, mobile numbers and their associated SIMs that are to be changed.

Account number	Mobile number	SIM number

Section 3 – Your personal details

Previous full name	
New full name	
Date of birth	
Contact number	
Email address	
Address where mobile service is located	
Home address	

Section 4 – Supporting documentation

<input type="checkbox"/>	Marriage Certificate	<input type="checkbox"/>	Birth Certificate (DOB change or divorce)
<input type="checkbox"/>	Statutory Declaration	<input type="checkbox"/>	Certificate of Name Change (issued by Births, Deaths and Marriages)
<input type="checkbox"/>	Other (please advise)		

Please note that further evidence may be required in order to comply with Government Customer Identity Authentication legislation.

Section 5 – Authorisation

As the Rights of Use holder (owner) of the above mobile services, I request Konec Mobile to change my account details as requested.

Full name	
Signature	
Date	

Please allow up to 2 working days for this request to be processed.