These terms and conditions apply to the Give/Get referral program (the Program).

By participating in the Program, you agree to be bound by these T&Cs and our website Terms of Use

https://www.konec.com.au/pdf/website-policy.pdf

When the program runs

The program commences In March 2024 and will run until withdrawn.

Who is eligible to participate

Existing customers are eligible to participate as Referrers (those sharing a referral code).

New customers are eligible to participate as Referees (those receiving and using a referral code).

Where to participate

The Referral Codes can be used on Mobile Plan SIM and Wearable Plan SIM purchases from www.konec.com.au.

Referral Codes can be shared and reward vouchers applied in the Konec Mobile account Refer a Friend page on both Mobile app and at www.konec.com.au.

How the program works

For Referrers

- Referrers will be allocated a unique referral code in their Refer a Friend page in their Konec Mobile account.
- The referrer can share the code to non-Konec Mobile customers (Referees) which enables each Referee to receive a discount on a purchase of a Prepaid Mobile Plan SIM or Wearable Plan SIM from www.konec.com.au The amount of the discount may change from time to time.
- Once the Referee activates the purchased SIM, the Referrer receives a 'voucher' of a specified amount that entitles them to an equivalent value discount on a future Auto-Recharge of an active mobile service within the same account where he voucher was earned. The dollar value of the voucher may change from time to time and Referrers can check this in their account's Refer a Friend page at time of redemption.
- There is no limit on the number of vouchers a Referrer can accumulate and it is possible to apply multiple vouchers to some Auto Recharges. The maximum value that can be applied to each Auto Recharge is determined by the recharge plan as follows:

Plan	Max. Number of Vouchers	Max. discount/Auto Recharge
$25 Essential 4G Plan	1	$10
$29 Essential 5G Plan	1	$10
$29 Choice 5G Plan	1	$10
$35 Everyday 5G Plan	1	$10
$45 Everyday Plus 5G Plan	1	$10
$70 90 Day Plan	2	$20
$169, 180 Day 5G Plan	3	$30
$60 Watch Plan	2	$20
$110 Watch Plan	3	$30
$115 Consumer IoT Plan	3	$30

- Voucher value and maximum redemption values may change from time.
- A maximum of 2 discounts are available on each plan e.g. a Referral Voucher and an Auto Recharge 50% off discount.
- The vouchers are valid for 180 days from issue.
- To redeem the voucher within the Refer A Friend section of their account, the Referrer chooses an active mobile service with Auto Recharge enabled to apply the voucher to. When the service is next due for Auto Recharge, the amount of the voucher(s) is deducted from the plan cost and payment for the reduced amount is requested from the Referrers Bank. If payment is approved, the plan is renewed at the reduced cost. If the payment is declined, the plan is not renewed and the voucher remains unredeemed.
- If an Auto Recharge fails for any reason, it will be reattempted the following night with the voucher applied. If Auto Recharge fails for a second time, no reattempt is made and the voucher is released unredeemed for future use.
- If a service with an attached voucher is manually recharged prior to Auto Recharge, the voucher is released unredeemed.

For Referees

- If you receive a Referral Code from a Konec Mobile customer, you can use it once to obtain a discount off the stated value on a purchase of a Prepaid Mobile Plan SIM or Wearable Plan SIM from the Konec Mobile website www.konec.com.au.

How the program doesn't work

For Referrers

- The referrer cannot use their own Referral Code to obtain a discount on a purchase for themselves or share it multiple time with the same Referee.
- The referrer cannot post their Referral Code on discount websites such as Oz Bargain.
- The Voucher cannot be applied to reduce the price of manual recharges, Add Ons, redeemed for cash or other goods and services. It cannot be used in conjunction with purchases either online or instore at our retail partners.
- The Vouchers are non-transferable.

- No credit, refund, reimbursement or reinstatement will be provided for Vouchers that are unused and expire.
- Circular referring between Referrer and Referee is not permitted.

For Referees

- The Referral Code can only be used once only and once per customer against the full priced (non-discounted price) of a SIM purchase.
- The Referral Code cannot be used against purchases of, already discounted SIM purchases, phones, watches, Smart Home Devices or any other hardware item on our website.
- The unique Referral Code shared with you cannot be reshared or posted on websites such as Oz Bargain.
- The Referral Code cannot be applied towards recharging an existing plan or purchasing 'Add-Ons' to an existing plan. It cannot be redeemed for cash or other goods or services. It cannot be used in conjunction with purchases either online or instore at our retail partners.
- Circular referring between Referrer and Referee is not permitted.

Right to vary, revoke, extend, cancel

Konec Mobile reserves the right to vary, revoke or extend the Program at any time.

Konec Mobile reserves the right to cancel any orders created or Vouchers earned that do not comply with these specific T&Cs and or our website Terms of Use or are considered suspicious, fraudulent or an abuse of the program.