



These terms and conditions apply to the Leave a Review program (the Program).

By participating in the Program, you agree to be bound by these T&Cs and our website Terms of Use

<https://www.konec.com.au/pdf/website-policy.pdf>

When the program runs

The program commences on 14th October 2024 and will run until withdrawn.

Who is eligible to participate

Customers who have recharged 3 or more times will be eligible to participate once only.

Where to participate

The relevant Promo Code can be redeemed once only through the Konec Mobile account via Mobile App or website.

How the program works

- When a new customer recharges a specific mobile service 3 times, they will be emailed an invitation to leave a Google Review.
- When an existing customer, who has already recharged a specific mobile service at least 3 times, next recharges that service, they will be emailed an invitation to leave a Google Review.
- The email invitation will offer \$5 off the customer's next manual recharge of the specified mobile service, if they click the included link and leave a Google review.
- One day after a review has been left, the participating customer will be sent another email which specifies the Promo Code to apply towards their next manual recharge.
- The Promo Code can only be applied towards a manual recharge of the mobile service number specified in both the invitation and subsequent email.
- The invitation and Promo Code discount will only be offered once per customer account and for the first mobile service on their account to recharge 3 times, regardless of the number of mobile services activated and recharged on that account.

How the program doesn't work

- The Promo Code cannot be applied to reduce the price of Auto Recharges or Add Ons. It cannot be redeemed for cash or other goods and services nor used in conjunction with purchases from our retail partners, either online or instore.
- The Promo Code cannot be applied to a mobile service other than that specified in the invitation and subsequent email, even if that service belongs to the same customer on the same or a different account.

- The Promo Code cannot be used more than once.
- The invitation and promo code will not be sent if a second (or more) mobile service on an account recharge 3 or more times.
- No credit, refund, reimbursement or reinstatement will be provided if the Promo Code is unused and expires.

Right to vary, revoke, extend, cancel

Konec Mobile reserves the right to vary, revoke or extend the Program at any time.

Konec Mobile reserves the right to cancel recharges that do not comply with these specific T&Cs and or our website Terms of Use or are considered suspicious, fraudulent or an abuse of the program.